studentcentral accessibility statement (Blackboard)

This statement was prepared on 6th August 2019. It was last updated on 6th August 2019.

Using this website

studentcentral is run by the University of Brighton. We want as many people as possible to be able to use studentcentral. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate studentcentral using just a keyboard
- listen to studentcentral using a screen reader

We’ve also made studentcentral text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible studentcentral is

Instructions are available through studentcentral navigation to increase text size and change contrast settings using your device settings:

We know some parts of studentcentral aren’t fully accessible:

- you cannot change the colours, font or text size of studentcentral
- you can’t modify the line height or spacing of text
- most older PDF documents aren’t fully accessible to screen reader software

What to do if you can’t access parts of studentcentral

If you need information on studentcentral in a different format like accessible PDF, large print, easy read, audio recording or braille, or have a general question about accessibility please request it through our accessibility issue form. We will consider your request and get back to you.

Reporting accessibility problems with studentcentral

We’re always looking to improve the accessibility of studentcentral. If you find any problems that aren’t listed on this page or think we’re not meeting the requirements of the accessibility regulations, please report it through our accessibility issue form.

Enforcement procedure
The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you’re not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

**Technical information about studentcentral’s accessibility**

The University of Brighton is committed to making its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. studentcentral is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

**Issues with technology**

- We have not tested navigating studentcentral with speech recognition software.
- It’s not possible for users to modify text spacing or line height.
- It is not possible to change the colours and contrast, font or text size on studentcentral.
- We have assessed these issues and the University is working in conjunction with the software provider, Blackboard, to continue to make improvements.

**Structure of studentcentral**

- The main structure of studentcentral, including login and main tabs, is maintained by the eLearning team in Information Services.
- Module content including uploaded learning materials, are the responsibility of the teaching team.

**Issues with images, video and audio**

- Most video resources are pre-recorded and uploaded via the Mediatream platform. YouTube videos may also be embedded on studentcentral.
- Some videos on studentcentral do not have captioning at this time because they have been captured from a live event or are older recordings chosen to support your studies. If you have any issues with the videos provided please report it through our accessibility issue form.

**Issues with interactive tools and transactions**

- We are not currently aware of any issues with interactive tools and transactions on studentcentral. If you become aware of any issues or have any concerns, please report it through our accessibility issue form.

**How we tested this website**

studentcentral was last tested, week commencing 5th August 2019. The test was carried out by the eLearning team.

**What we’re doing to improve accessibility**

The University continues to work closely with the software provider, Blackboard, to monitor accessibility on studentcentral and make improvements as required.