



How to forget Wi-Fi Guest

Why must I stop using Wi-Fi Guest?

The university has two Wi-Fi services, eduroam and Wi-Fi Guest. Eduroam provides the best Wi-Fi experience for staff and students on campus, with unlimited connections and 100 times the capacity of Wi-Fi Guest.

If you connect to Wi-Fi Guest on campus, the service will remember you and can prevent you from accessing eduroam. In order to access eduroam you should ask your device to forget Wi-Fi Guest by following the instructions for your device.

Students, could you win a prize?



Help spread the word.

Tweet 'I remembered to forget Wi-Fi Guest' with the hashtag #EduroamAtUoB before November 20th and you could win a prize. We have a pair of Logitech USB headphones with mic and three 32Gb USB keys to give away – winners will be selected at random from the tweets.

How to forget Wi-Fi Guest

iOS devices (iPhones, iPads)

1. Tap the **Settings** button
2. Tap the **Wi-Fi** tab
3. Tap the small arrow to the right of the **Wi-Fi Guest** service
4. Tap the **Forget this Network** button

Android mobile devices

1. Go to **Settings**
2. From **Wireless and Network** choose **Wi-Fi**
3. Press and hold on **Wi-Fi Guest** in the list of available networks
4. Tap **Forget Network**

Windows mobile devices

1. Tap **Start**
2. Tap **Settings**
3. Tap the **Connections** tab
4. Tap **Wireless Manager**
5. Tap **Menu**
6. Tap **Wi-Fi Settings**
7. Scroll to **Wi-Fi Guest**
8. Tap **Menu**
9. Tap **Remove Settings**

If you accidentally select Wi-Fi Guest in the future, you may have to forget it again.

Windows 8/10 laptops and tablets

1. Select the Wi-Fi icon at the bottom right of the screen
2. Select **Network settings**
3. Select **Manage known networks**
4. Select **Wi-Fi Guest**, if it appears in the list
5. Select **Forget**

Windows 7 laptops

1. Click on Wi-Fi icon on bottom left of your screen (or go to Windows menu and open Control Panel)
2. Open **Network and Sharing Center**
3. Select **Manage wireless networks**
4. Right-click on **Wi-Fi Guest** and then click **Remove network**
5. Click **OK** in the warning box that appears

Mac laptops

1. Select the Wi-Fi symbol on the top menu bar and click on **Open Network Preferences** from the drop-down menu
2. Click on **WiFi** in the left menu and click **Advanced** button at the bottom right of the pop-up window
3. Select **Wi-Fi Guest** and then click the minus sign (-) below the list of networks
4. Click **OK**